



**Student First and Last Name:** \_\_\_\_\_ **Nickname:** \_\_\_\_\_

**Parent Name and Contact Phone Number** \_\_\_\_\_

**Date of Birth:** \_\_\_\_\_ **Gender:** \_\_\_\_\_ **Siblings:** \_\_\_\_\_

**Previous Swim Training:** \_\_\_\_\_

**How did you hear about FOSS Swim School?** \_\_\_\_\_

List all physicians including specialist your child has seen or is scheduled to see (excluding well child visit checkups) as well as any physical exceptions, (examples asthma, acid reflux, seizures, prone to ear infections etc.)? \_\_\_\_\_

I give permission for me/my child to participate in aquatic activity/training. I/my child am/is in good health and physical condition and am/is not suffering from any condition that would prevent me/my child from engaging in this activity.

Photographs and video may be taken by Floating Otters Swim School in conjunction with lessons. I understand and agree that they may be used for informational and advertising purposes.

Please read carefully and be aware that in registering your minor child for participation in this program you will be waiving and releasing all claims for injuries you or your child might sustain because of participation in any class or activity conducted by Floating Otters Swim School, by its agents or instructors. As a parent/guardian of a participant in Floating Otters Swim School, I recognize and acknowledge that there is certain risk associated in swim activities and training. I agree to assume full responsibility of any injury, property damage, or loss which I or my minor child may sustain because of participating in all activities connected with or associated with Floating Otters Swim School. I agree to not hold Floating Otters Swim School from liability resulting from the use of premises waive and relinquish all claims against Floating Otters Swim School. This includes the owners and instructors from any claims or injuries that I or my minor child may sustain because of participating in any Floating Otters Swim School program(s). I have read and fully understand the above waiver and release the above named (facility, owners, instructors, etc.) from all claims, and it shall not be modified.

\_\_\_\_\_  
Parent Signature

\_\_\_\_\_  
Date

## Policy and Procedure

### **Survival Swim Training**

- Classes are held Monday through Thursday, in 10-minute increments. Maintenance classes are held on Fridays.
- Any weather-related make-up lessons will be at the instructor's availability on Fridays of the **same week**. Make-up lessons are not carried forward. If a makeup lesson is offered on Friday and the student is unable to attend that is considered a missed lesson.
- Classes are **typically** 4-6 weeks, 4 days a week for 10 minutes in length. Please note that all children are individuals, and we cannot predict exactly how long it will take your child to complete the program.
- If a child has a diaper accident in the pool and it is not contained, FOSS is legally required to shut down for the remainder of the day and treat the pool. FOSS will make every effort to contact you as soon as possible and notify you of your cancelled lessons. Please be aware that this could be anyone of our children at any given time. FOSS teaches infants and children, and we need to be sensitive to this issue.
- Please refrain from feeding your child one to one and a half hours prior to lessons.
- FOSS will be closed the following holidays during each Calendar year: Good Friday, Memorial Day, 4<sup>th</sup> of July and Labor Day and Veterans Day. FOSS will close seasonally during the winter months dates vary from season to season. However, weather pending FOSS may limit open hours during other times of the year as they see fit or extend periods of shutdown.

### **Weather Policy**

Please note that the weather policy for swimming is based on the following guidelines and is regarding all weather-related cancellations. Weather cancellations are not cancelled lessons by the instructor but based on Florida Guidelines for Swimming Instructors.

- Lessons will be cancelled if there is lightening within a 10-mile radius for 30 minutes. We will do our best to notify you in as much time as we can. However, please understand we are in the pool working hands on with children we cannot always give advanced notice.
- Please also know that until 30 minutes before your scheduled lesson we will not know in advance if lessons will be cancelled. In cases of severe weather forecast for an extended period we may cancel for the rest of the day. It is on a case-by-case basis.
- **A 50% credit will be given if a lesson is cancelled due to weather. If a makeup lesson is offered no credit will be given.**

### **Missed Lessons/ Sick Policy**

- If you know that your child will be out, please inform your instructor right away. Unfortunately, because we work in a pool with little children, we cannot always reply to you immediately. You can leave a message at 772-579-8519.
- If an instructor or FOSS cancels a lesson other than for weather, you will be fully credited on the following weeks invoice.
- **If you miss a lesson it is considered a missed lesson, there will be no credit or make up lesson.**
- **If your child is sick and cannot attend lessons, you will be charged your regular weekly rate. You pay for your reserved time slot, not your child's attendance.** For the safety of our students and instructors, children must be fever/symptom free (without medication) for at least 24 hours before returning to lessons. If your child is **not** fever/symptom free upon returning to lessons, the instructor will not resume lessons. It is at the discretion of the teaching instructor to determine if your child is well enough for lessons to occur. Please understand the safety of all our students and instructors are our upmost importance. ***It is at the discretion of our instructor to request a doctor note to return to lessons.***

- If your child contracts any communicable childhood disease (chicken pox, hand foot mouth, measles, etc.) you must notify FOSS immediately. You must also provide a written note from your pediatrician to resume lessons.
- If your child gets sick and must miss consecutive days, you have the option to hold your time slot by continuing to pay your normal regular weekly rate. If you choose to remove your child from the program during recovery/ illness time without paying the regular weekly rate you will be placed back on the waiting list.
- **Please remember that upon reserving your time slot you are reserving the time of that instructor and your payments are based upon that and not attendance. There will not be any credits for missed days, sick days, or vacation days.**

Initial: \_\_\_\_\_

### **Swim Diapers**

- All Children who are not potty trained currently or have not been potty trained for longer than 6 months must wear both disposable and reusable swim diapers. If both are not on at time of lesson, the lesson will be unable to occur. **There is no exception to this rule.**
- If your child has an accident in the pool and it is contained in the diaper, upon you realizing this you must notify your swim instructor immediately.
- You can purchase both disposable and reusable diapers from FOSS at the following rates. Reusable diapers are \$15.00. You will be billed on the following weeks invoice for the swim diapers. If it is your last week of the program you will receive an additional invoice which must be paid prior to graduation.
- All swim diapers must fit appropriately. There is a "Two Finger Rule" for swim diapers if you can put more than two fingers between the leg of the child and the diaper it is not a proper fit. If you cannot than it is a proper fit.
- **Please do NOT wring out reusable diapers into the pool. This is unsanitary, you may use the grass or any flower pot for this purpose.**

### **Parking**

- Please note that there is limited parking, and we request that you only arrive a few minutes prior to your lesson to prepare for your lesson.
- We request that at the end of your lesson you change your child in a timely manner to free up parking for the next client.
- Parking is available in the driveway or the yard in front of the house or to the left of the house.

### **Pricing and Payments**

- Roll-Over-Float- \$80.00 weekly rate for Monday to Thursday once a day lesson.
- Swim-Float-Swim-\$80.00 weekly rate for Monday to Thursday once a day lesson.
- Refresher Classes- \$80.00 weekly rate Monday to Thursday once a day lesson.
- Maintenance lessons are \$20.00 per lesson.
- \$50.00 Registration for New Client and \$25 Registration fee returning clients.
- We accept cash, check, credit cards accepted by Square.

- All clients will be billed upon initial scheduling of reservation, you must submit payment within 48 hours through your square invoice. If no payment is made within 48 hours your reservation will be cancelled and offered to the next person on the waitlist.
- Weekly billing will be issued on Friday prior to your lessons and payments must be made by Monday week of lessons COB.
- A deposit of \$210 will be billed upon initial scheduling and must be received within 48 hours to hold your newly scheduled spot. This deposit covers the registration fee and first 2 weeks of
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- ❖ **MASK WILL BE WORN BY INSTRUCTORS AT ALL TIMES.**

**Guarantee**

**Here at FOSS, we stand by the Certification obtained through PediaSwim. We believe that a Certified Instructor can effectively train your child in a Survival Swim Skill and therefor can provide a 6-week guarantee. If we have not successfully taught your child a survival swim skill in 6 weeks you will not pay for any additional weeks to complete the program.**

**\*\*Please note the exceptions to this guarantee would be behavior, medical issues or missed lessons.**

Initial \_\_\_\_\_

\_\_\_\_\_  
Parent Name (Print)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Parent Signature

\_\_\_\_\_  
Instructor/ Owner

\_\_\_\_\_  
Date

